

## Exercise Report Form

### Section 1: General Information

County/District/Agency Name: Clarke Co. Amateur Radio Emergency Service, Jackson Co., Amateur Radio Emergency Service, Oconee County Radio Amateur Civil Emergency Service, Northeast GA Radio Club, and the Athens Radio Club

Date/Time Exercise/Drill Conducted: September 26, 2009 4:30 pm to 12:00 midnight

Location of Exercise/Drill: Sanford Stadium, University of Georgia, Athens, Georgia, Communications for the Red Cross First Aid Response Teams at the University of Georgia vs. Arizona State Football Game

Person (POC) supervising or controlling the Exercise/Drill:

Kay McMann, Clarke County ARES

Name

Title

### Section 2: Exercise Information

Type of Exercise:

- Orientation
- Tabletop
- Functional
- Full-scale
- Drill:

Brief Description of Scenario:

This was a public service event, but has been counted as an exercise due to the amount of experience gained which would apply in a true emergency event. For 30 years amateur radio operators have provided communications for the American Red Cross First Aid Response Teams at the University of Georgia (UGA) Home Football Games. Sanford Stadium presently accommodates approximately 100, 000 people on game days. The Red Cross First Aid Teams are a valuable resource in such situations due to the large numbers of injuries sustained by fans during the games. Communicators are needed to help coordinate the response of First Aid Teams to the areas where injuries have occurred. A Net Control Station (NCS) receives reports from various sources and then assigns Red Cross Teams to the area via communicators (Amateur Radio Operators) or requests the aid of EMS. Due to the crowded conditions, the number of injuries, the noise and size of the crowd, structure and design of the stadium, the UGA Football Games provide an excellent opportunity for amateur radio operators to practice communication skills in a difficult, complex and challenging situation. Due to the high level of communication activity and the length of the games, operators must be prepared physically and mentally. Communicators must have well-maintained equipment and good communication skills. Although the Red Cross First Aid Team communications is the primary agency served at the games, other communications are often handled through Amateur Radio Operators. Many requests are received for Law Enforcement, EMS and Event Staff. In this particular event, seventeen amateur radio operators from various amateur radio services, were assigned to 1) Red Cross First Aid Teams, 2) Red Cross First Aid Rooms,

3) the net control station (NCS), and 4) two amateur radio operators operated closely with Red Cross via visiting all Red Cross Posts and First Aid Rooms. These events express the interest of amateur radio operators to provide communications in the area of public service. In this exercise amateurs demonstrated a positive, willing attitude. This event allowed communicators the chance to discover any problems with their personal communication equipment and their ability to communicate while practicing basic communication skills. Some communicators did have problems with their equipment, but we made changes to meet the basic communications needs of the event.

Exercise Objectives:

The primary objective was to aid the Red Cross Teams in their response to injuries in Sanford Stadium. Operators were expected to: 1) assist in detecting injuries and report them to the NCS, 2) pass traffic from the NCS to the assigned First Aid Teams and 3) report First Aid Team responses to incidents and the nature of the injuries. This exercise also provides an excellent opportunity for amateur radio operators from different emergency response groups to work and practice communication skills jointly.

Agencies/Organizations represented:

Oconee County RACES

Clarke County ARES

Jackson County County ARES

Northeast Georgia Radio Club

Athens Radio Club

### **Section 3: Outcomes**

Briefly describe lessons learned:

The NCS activated the communications station at 5:27 pm. Although the game did not start until 7:30 PM, requests for first aid began as soon as communicators arrived at their stations, even before the Red Cross First Aid Teams arrived at the Posts and before the formal net was activated. At 5:42 pm a radio signal check was begun but had to be delayed until 6:07 PM due to Red Cross activity. The alternate or backup frequency of 147.570 was noted and Station 5 was designated as the alternate net control. Due to severe weather in the vicinity, a Lightning Warning was posted on the stadium scoreboard until 6:33 pm.

Over 60 messages were handled during this game. Due to the late start time, a number of ETOH related incidences occurred throughout the entire game. Numerous requests for wheelchairs, from both EMS and First Aid Stations and Rooms, were relayed.

Examples of some of the other requests made by Post and communicators in other locations:

5:53 pm Station 1 – Elderly man with walking difficulties was taken to Level 600 via wheel chair

6:09 pm Net Control – received report of unconscious person at bottom of ramp at Gate 6; directed Station 12 to respond

6:28 pm Station 12 – Security needed in men’s restroom – violent man; NCS notified University Police

6:55 pm Station 1 – transported female with asthma problems to First Aid room

7:12 pm Station 3 – Event staff confiscated bottle of ETOH and turned it into Red Cross Station who requested instructions on what to do with it; GBI came by and took bottle

7:55 pm Station 12 – transporting young boy to gate via wheel chair – pulled groin

8:28 pm Station 2 – person requested availability of EPI pen – didn’t need it but had left theirs at home; Red Cross does not have one but EMS does have same medicine

8:36 pm Net Control – family of lost man came to Control Center trying to find out if he was in a First Aid Room or had he been transported to a hospital; called all First Aid Rooms, checked with EMS and UGA Police – could not located person (he was later found by family at 8:41)

10:19 pm Station 3 – report of possible heart attack in section 108/109; patient reported that he had slight twinge in his left side but refused treatment

The simplex frequency (146.550 MHz) was used throughout the event and demonstrated the ability of communicators to pass traffic on a local scale with low powered transceivers.

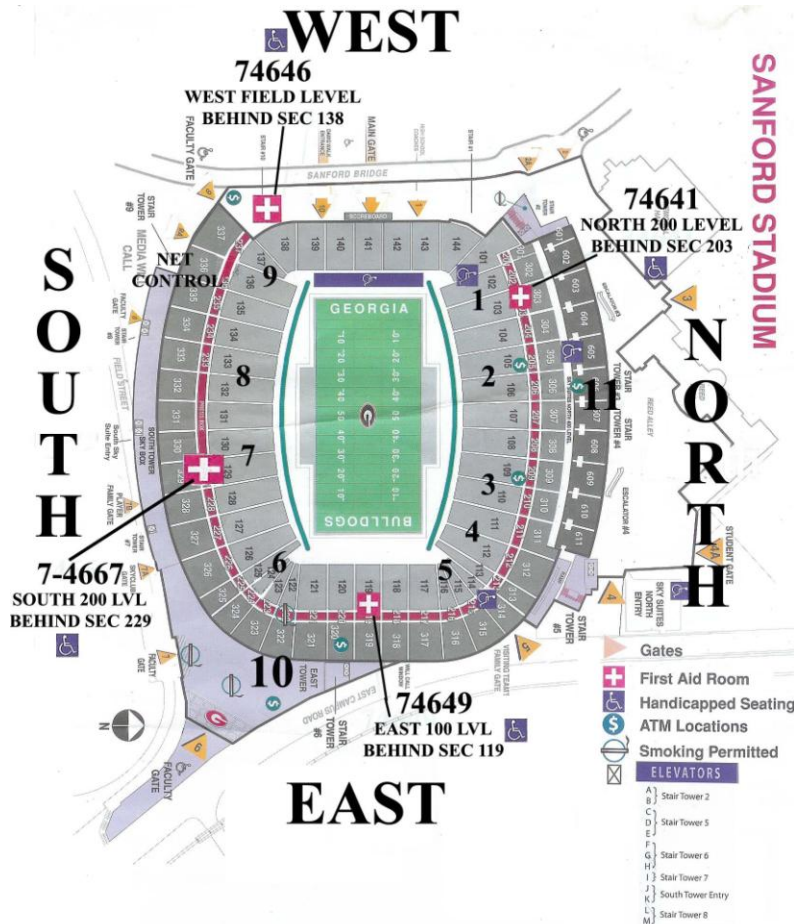
Problems that occurred were:

- I. N4CUA had problems with his microphone.
- II. KI4KCB ran out of battery

Other comments/recommendations:

Based on recommendations from the last debriefing session, Erwin KG4WGZ, brought a mobile radio, power supply, and mag-mount antenna to be used as a base station by net control. This worked extremely well.

Public service events provide an excellent opportunity for amateur radio operators to interact with served agencies, city and county officials, and the public. As volunteers we must be accepted by public-safety officials as a valid service in the area of communications. It is important that amateur radio operators strive to demonstrate their ability to contribute in times of disaster, based on the efficiency and effectiveness of their performance in public service events. Acceptance, image, efficiency and effectiveness are all important to the ongoing working relationships between amateurs and officials, since amateur radio volunteers are accepted by establishing a track record of competent performance in a range of diverse activities. Radio amateurs must demonstrate that they are organized, disciplined, reliable, and have a sincere interest in public service.



Communicator	Post	Emergency Response Group
KG4WHA – Kay McMann	Net Control Station (NCS)	Clarke Co. ARES
KI4KCA – Steve Pilcher	1	Red Cross
KI4SYC – Bert New	2	Oconee Co. RACES
KG4OVO – Nola Geeter	3	Clarke Co. ARES
KG4WGZ – Erwin Greene	4	Clarke Co. ARES
WA4DYD – Stan Edwards	5	Clarke Co. ARES
N2EST – Jim	6	Clarke Co. ARES
N4CUA – Paul Smith	7	Clarke Co. ARES
K4DXI – Jim Griffin	8	Clarke Co. ARES
N4UFZ – Albie Smith	9	Clarke Co. ARES
KI4KPA – Steve Hulsey	10	Clarke Co. ARES
WB9TBY – Mike Lamb	11	Oconee Co. RACES
KJ4FWK – Eli KJ4PCT - Billy	12	
WD4GTY – Lewis Patterson	15 - West First Aid Room	Red Cross
KI4KCB – Mike Rivers	Rover	Red Cross
KJ4HWZ – Angela Rouse	Rover	Red Cross

**Red Cross UGA Football Stadium First Aid Station Report**

**DATE:** September 26, 2009

**GAME:** UGA vs Arizona State

**TIME IN:** 4:30 PM

**TIME OUT:** 12:00 AM

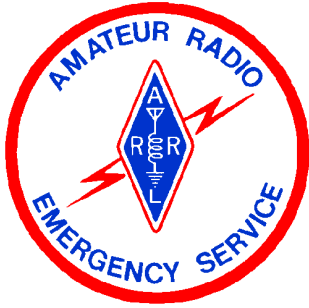
**NUMBER FIRST AIDERS:**

**NUMBER RADIO OPERATORS:** 17

**NUMBER PEOPLE ASSISTED:**

**Total Volunteers:**

**SUMMARY OF ASSISTANCE PROVIDED**



# *PUBLIC SERVICE ACTIVITY REPORT*

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## About This Form

Amateur Radio donates thousands of person hours of supplementary public service communications in civil emergencies, official drills and events such as parades and marathons each year. Such events show Amateur Radio in its best light, and it is critically important that ARRL bring documentation of this public service work to the attention of the Congress, the FCC and other public officials. Your information below is an important addition to the record. Please complete and return this form to the Public Service Branch at ARRL Headquarters. Thank you.

1. Nature of activity (Check one).

*Communications Emergency.* Amateurs supplied communications required to replace or supplement normal communications means.

*Alert.* Amateurs were deployed for emergency communications, but emergency situation did not develop.

*Special exercise.* Amateurs supplied communications for a parade, race, etc.

*Test or drill.* Amateurs participated in a training activity.

2. Brief description of activity: Red Cross First Aid Team Communications for the University of Georgia Vs. Arizona State Football Game

3. Places or areas involved: Athens, Georgia

4. Number of amateurs participating: 17

5. Event start date/time: 9/26/2009 4:30 pm 6. Event end date/time: 9/26/2009 12:00 am

7. Duration of event (hours): 7.5 8. Total person-hours: 127.5

9. Number of repeaters used: 0

10. Estimated person-power cost: \$1275.00 (person-hours times \$10/hr)

11. Estimated cost of equipment used: \$1700.00 (hand-helds, repeaters, etc.)

12. Total estimated cost of service: \$2975.00 (add amounts from lines 10 and 11)

13. Nets and/or frequencies used (including repeater call signs): Simplex 146.550 MHz

14. Number of messages handled: 60+

15. Names of agencies receiving communications support: American Red Cross, EMS, UGA Game Event Staff, UGA Police

16. Please list call signs of amateurs who were major participants:

N4UFZ, N4CUA, KI4KCA, KG4WHA, KG4WGZ, KI4SYC, WB9TBY, WA4DYD, KI4KCB, KI4KPA, N2EST, WD4GTY, KJ4HWZ, KG4OVO, K4DXI, KJ4FWK, KJ4PCT

17. Other comments:

Communicators reported medical incidents and requested supplies and equipment for Red Cross First Aid workers.

*Please attach photos of amateurs in action, newspaper clippings or other data.*

Name of Amateur Radio organization providing service:

Clarke Co. ARES, Jackson Co. ARES, Athens Radio Club, Northeast GA Radio Club, and Oconee Co. RACES

Location of organization: City or town: Athens State: GA

Your name: Ed Rollor Call sign: N4ZRA

Address: 69 Thrasher Dr., Watkinsville, GA 30606

ARRL appointment, if any: Clarke Co. ARES EC e-mail address: n4zra1@bellsouth.net

Telephone: 706-542-8684 706-542-8684  
(Days) (Evenings)

*I attest that the information provided above is complete and true to the best of my knowledge.*

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date