

## Exercise Report Form

### Section 1: General Information

County/District/Agency Name: Clarke Co. Amateur Radio Emergency Service, Jackson Co., Amateur Radio Emergency Service, Northeast GA Radio Club, and the Athens Radio Club

Date/Time Exercise/Drill Conducted: October 3, 2009 12:30 pm to 8:45 pm

Location of Exercise/Drill: Sanford Stadium, University of Georgia, Athens, Georgia, Communications for the Red Cross First Aid Response Teams at the University of Georgia vs. Louisiana State (LSU) Football Game

Person (POC) supervising or controlling the Exercise/Drill:

Kay McMann, Clarke County ARES

Name

Title

### Section 2: Exercise Information

Type of Exercise:

- Orientation
- Tabletop
- Functional
- Full-scale
- Drill:

Brief Description of Scenario:

This was a public service event, but has been counted as an exercise due to the amount of experience gained which would apply in a true emergency event. For 30 years amateur radio operators have provided communications for the American Red Cross First Aid Response Teams at the University of Georgia (UGA) Home Football Games. Sanford Stadium presently accommodates approximately 100,000 people on game days. The Red Cross First Aid Teams are a valuable resource in such situations due to the large numbers of injuries sustained by fans during the games. Communicators are needed to help coordinate the response of First Aid Teams to the areas where injuries have occurred. A Net Control Station (NCS) receives reports from various sources and then assigns Red Cross Teams to the area via communicators (Amateur Radio Operators) or requests the aid of EMS. Due to the crowded conditions, the number of injuries, the noise and size of the crowd, structure and design of the stadium, the UGA Football Games provide an excellent opportunity for amateur radio operators to practice communication skills in a difficult, complex and challenging situation. Due to the high level of communication activity and the length of the games, operators must be prepared physically and mentally. Communicators must have well-maintained equipment and good communication skills. Although the Red Cross First Aid Team communications is the primary agency served at the games, other communications are often handled through Amateur Radio Operators. Many requests are received for Law Enforcement, EMS and Event Staff. In this particular event, eighteen amateur radio operators from various amateur radio services, were assigned to 1) Red Cross First Aid Teams, 2) Red Cross First Aid Rooms,

3) the net control station (NCS), and 4) two amateur radio operators operated closely with Red Cross via visiting all Red Cross Posts and First Aid Rooms. These events express the interest of amateur radio operators to provide communications in the area of public service. In this exercise amateurs demonstrated a positive, willing attitude. This event allowed communicators the chance to discover any problems with their personal communication equipment and their ability to communicate while practicing basic communication skills. Some communicators did have problems with their equipment, but we made changes to meet the basic communications needs of the event.

Exercise Objectives:

The primary objective was to aid the Red Cross Teams in their response to injuries in Sanford Stadium. Operators were expected to: 1) assist in detecting injuries and report them to the NCS, 2) pass traffic from the NCS to the assigned First Aid Teams and 3) report First Aid Team responses to incidents and the nature of the injuries. This exercise also provides an excellent opportunity for amateur radio operators from different emergency response groups to work and practice communication skills jointly.

Agencies/Organizations represented:

Clarke County ARES

Jackson County County ARES

Northeast Georgia Radio Club

Athens Radio Club

### **Section 3: Outcomes**

Briefly describe lessons learned:

The NCS activated the communications station at 1:50 pm. Although the game did not start until 3:30 PM, requests for first aid began as soon as communicators arrived at their stations, even before the Red Cross First Aid Teams arrived at the Posts and before the formal net was activated. At 2:00 pm a radio signal check was conducted. The check also included a check to see if Red Cross First Aid Teams were on site and the location of wheelchairs. The alternate or backup frequency of 147.570 was noted and Station 5 was designated as the alternate net control.

Over 110 messages were handled during this game. A number of ETOH related incidences occurred throughout the entire game. Also, a number of heat-related problems were handled. Numerous requests for wheelchairs, from both EMS and First Aid Stations and Rooms, were relayed.

Examples of some of the other requests made by Post and communicators in other locations:

3:07 pm Station 7 – First Aid Room needs a 6 foot extension cord; NCS relayed request to Stadium Operations

3:28 pm Stations 3 & 4 – Severe congestion in the concourse near the student section refreshment stand; several people passed out, several fights occurred; NCS notified University Police and Stadium Operations of the problems

3:54 pm Stations 3 & 4 – Both stations were overwhelmed with problems, both at the Red Cross station and in the stands; Roving teams were called in to help handle the problems

4:27 pm Station 4 – Information requested about location and use of ATMs in stadium; NCS checked with Stadium Operations who reported that the ATMs had been fixed and were now available; NCS provided all stations with locations of ATMs within the stadium

5:01 pm Station 10 – Cleanup needed in section 133, row 40; NCS informed Stadium Operations

5:13 pm Station 12 – Female hyperventilating at entrance to Sky Box – Section 327/328; lost inhaler

5:26 pm Station 7 – Treating female patient who fell – head lacerations

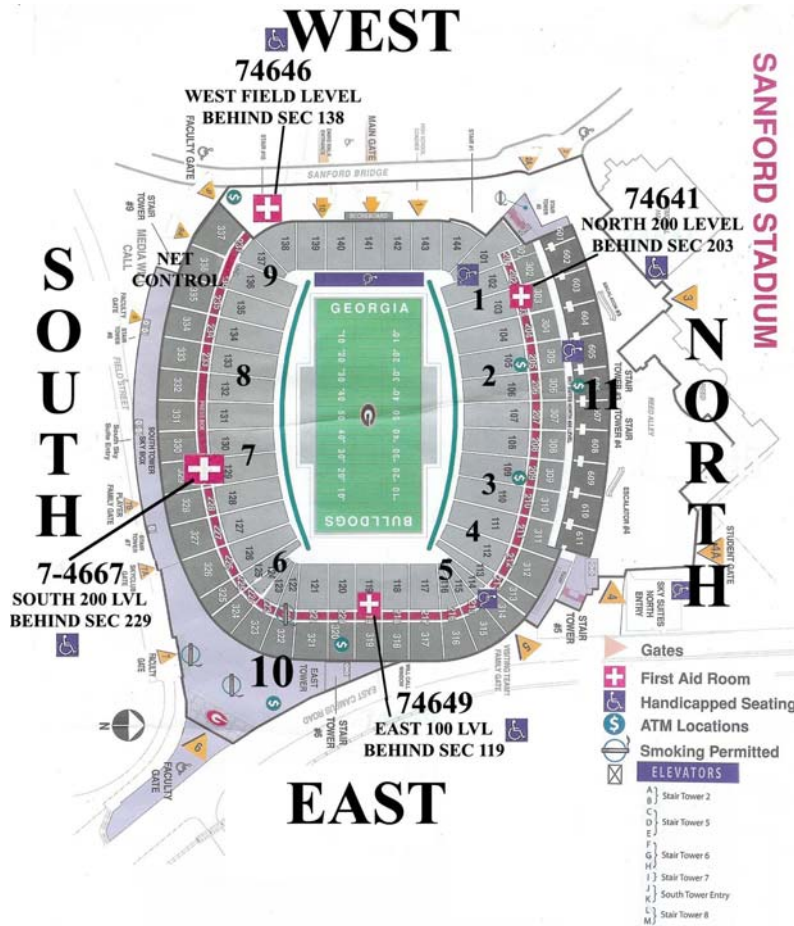
6:35 pm Station 3 – requested security because people above section 109 were throwing objects over ledge; NCS contacted UPD

The simplex frequency (146.550 MHz) was used throughout the event and demonstrated the ability of communicators to pass traffic on a local scale with low powered transceivers.

Problems that occurred were:

- I. Numerous requests were received for transporting patients, via wheelchair, to locations outside of the stadium. Although this is not normally a practice of the Red Cross, some patients were taken to parking lots, and one patient was transported by EMS to a parking deck. Communicators were unsure whether to accompany the Red Cross workers and wheelchair outside the stadium or to remain at their assigned Red Cross Station. Further clarification from Mike Rivers is needed.

Public service events provide an excellent opportunity for amateur radio operators to interact with served agencies, city and county officials, and the public. As volunteers we must be accepted by public-safety officials as a valid service in the area of communications. It is important that amateur radio operators strive to demonstrate their ability to contribute in times of disaster, based on the efficiency and effectiveness of their performance in public service events. Acceptance, image, efficiency and effectiveness are all important to the ongoing working relationships between amateurs and officials, since amateur radio volunteers are accepted by establishing a track record of competent performance in a range of diverse activities. Radio amateurs must demonstrate that they are organized, disciplined, reliable, and have a sincere interest in public service.



Communicator	Post	Emergency Response Group
KG4WHA – Kay McMann	Net Control Station (NCS)	Clarke Co. ARES
KI4KCA – Steve Pilcher	1	Red Cross
KJ4PCT – Billy	2	Red Cross
KE4JLL – Bob Herrin	3	Clarke Co. ARES
KG4WGZ – Erwin Greene	4	Clarke Co. ARES
WA4DYD – Stan Edwards	5	Clarke Co. ARES
KI4JIQ – Bill Hussey KE4SPQ – Gil Archibald	6	Clarke Co. ARES
N4CUA – Paul Smith	7	Clarke Co. ARES
KJ4FWE – Bonnie Semora	8	Clarke Co. ARES
KJ4LWS – Joel Keith	9	
KJ4FWK - Eli	10	Clarke Co. ARES
K4DXI – Jim Griffin	11	Clarke Co. ARES
KF4ESB – Janna Tolbert	12	Clarke Co. ARES
WD4GTY – Lewis Patterson	15 - West First Aid Room	Red Cross
KI4KCB – Mike Rivers KJ4CZE – Eddie Gilbert KJ4PCO – Sean	Rover Rover Rover	Red Cross Jackson Co. ARES

**Red Cross UGA Football Stadium First Aid Station Report**

**DATE:** October 3, 2009

**GAME:** UGA vs LSU

**TIME IN:** 12:30 PM

**TIME OUT:** 8:45 PM

**NUMBER FIRST AIDERS:**

**NUMBER RADIO OPERATORS:** 18

**NUMBER PEOPLE ASSISTED:**

**Total Volunteers:**

**SUMMARY OF ASSISTANCE PROVIDED**



# *PUBLIC SERVICE ACTIVITY REPORT*

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## About This Form

Amateur Radio donates thousands of person hours of supplementary public service communications in civil emergencies, official drills and events such as parades and marathons each year. Such events show Amateur Radio in its best light, and it is critically important that ARRL bring documentation of this public service work to the attention of the Congress, the FCC and other public officials. Your information below is an important addition to the record. Please complete and return this form to the Public Service Branch at ARRL Headquarters. Thank you.

1. Nature of activity (Check one).

*Communications Emergency.* Amateurs supplied communications required to replace or supplement normal communications means.

*Alert.* Amateurs were deployed for emergency communications, but emergency situation did not develop.

*Special exercise.* Amateurs supplied communications for a parade, race, etc.

*Test or drill.* Amateurs participated in a training activity.

2. Brief description of activity: Red Cross First Aid Team Communications for the University of Georgia Vs. Louisiana State (LSU) Football Game

3. Places or areas involved: Athens, Georgia

4. Number of amateurs participating: 18

5. Event start date/time: 10/3/2009 12:30 pm 6. Event end date/time: 10/3/2009 8:45 pm

7. Duration of event (hours): 8.25 8. Total person-hours: 148.5

9. Number of repeaters used: 0

10. Estimated person-power cost: \$1485.00 (person-hours times \$10/hr)

11. Estimated cost of equipment used: \$1800.00 (hand-helds, repeaters, etc.)

12. Total estimated cost of service: \$3285.00 (add amounts from lines 10 and 11)

13. Nets and/or frequencies used (including repeater call signs): Simplex 146.550 MHz

14. Number of messages handled: 110+

15. Names of agencies receiving communications support: American Red Cross, EMS, UGA Game Event Staff, UGA Police

16. Please list call signs of amateurs who were major participants:

KE4JLL, KJ4CZE, N4CUA, KI4KCA, KG4WHA, KG4WGZ, KJ4PCO, KJ4ESB, WA4DYD, KI4KCB, KJ4LWS, KJ4FWE, WD4GTY, KI4JIQ, KE4SPQ, K4DXI, KJ4FWK, KJ4PCT

17. Other comments:

Communicators reported medical incidents and requested supplies and equipment for Red Cross First Aid workers.

*Please attach photos of amateurs in action, newspaper clippings or other data.*

Name of Amateur Radio organization providing service:

Clarke Co. ARES, Jackson Co. ARES, Athens Radio Club, and Northeast GA Radio Club

Location of organization: City or town: Athens State: GA

Your name: Ed Rollor Call sign: N4ZRA

Address: 69 Thrasher Dr., Watkinsville, GA 30606

ARRL appointment, if any: Clarke Co. ARES EC e-mail address: n4zra1@bellsouth.net

Telephone: 706-542-8684 706-542-8684  
(Days) (Evenings)

*I attest that the information provided above is complete and true to the best of my knowledge.*

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date